

George Jon Powers Fast, Reliable File Transfer for eDiscovery

MAINTAINING THE STANDARD IN GLOBAL EDISCOVERY SYSTEMS

George Jon is an eDiscovery platform, product, and process specialist, delivering performant, scalable, fault-tolerant environments. They work with global corporations, leading law firms, government agencies, and independent resellers and hosting companies to quickly and strategically implement large-scale eDiscovery platforms, troubleshoot and perfect existing systems, and provide unprecedented 24/7 core services to ensure maximum platform performance and uptime. George Jon employs a modular framework that has been tested and perfected over almost a decade and a half of R&D, where environments can be customized (i.e., scaled) to individual client needs, budgets, and requirements. The best practices developed by George Jon have become the standard for global eDiscovery systems, driving productivity, profits, and peace of mind throughout the industry.

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—Jordan McQuown, VP of Technology, George Jon

THE CHALLENGE: DATA MIGRATION WHEN THERE IS NO ROOM FOR ERROR

George Jon needed a solution to power its data migration services for clients across the corporate, legal, and managed services sectors. In building and launching best-in-class, secure eDiscovery environments, from procurement and buildout, George Jon sought data migration software that could provide clients with fast and reliable file transfer capabilities. They've managed projects for all of the “Big Four” accounting firms and members of the Am Law 100, among many others, so there is no room in any of their core services for second best.

They also required a solution that contains a chain-of-custody capability to provide precision tracking of each object being migrated, which gives them complete confidence in its integrity when it arrived at its destination.

THE DATADOBI DIFFERENCE

When George Jon searched for a file transfer solution that could manage the migration of billions of eDiscovery files with speed, scalability, and chain-of-custody capabilities, DobiMigrate emerged as the only solution that could meet all the needs of their clients across the corporate, legal, and managed services sectors. With file transfer windows as short as a weekend or even hours, DobiMigrate achieved 10x the performance of previous tools used by George Jon.

They tried other tools but found the speed of other options couldn't match Datadobi. Scalability wasn't acceptable in other tools either, particularly when the timeframe for a cutover was narrowed down to a weekend or even a couple of hours – the optimal time for many clients. Reporting also lacked considerably in other solutions when contrasted against the Datadobi monitoring and support offerings. With the complexity of datasets George Jon deals with, Datadobi software made it easier than other tools to manage various components and it offered insights into when complex migrations would be completed.

A SOLUTION APPEARS

Datadobi became known to George Jon after being referred by Dell. George Jon had a project of roughly 500 terabytes that needed to be completed in a six-month timeline. In search of a solution for large file migrations, they turned to Datadobi.

The Datadobi migration software, DobiMigrate®, was capable of the speed they were looking for and came equipped with the all-important chain-of-custody functionality that compares a hash taken at the beginning of a migration to a second one taken at the end. Both were George Jon's core considerations in selecting DobiMigrate as its software of choice for the billions of files it migrates.

"In searching for best-of-breed migration technology, we evaluated a number of vendors. Datadobi provided the most accomplished and powerful set of capabilities," explained Jordan McQuown, VP of Technology at George Jon.

RESULTS MATTER

Initially skeptical of the benchmarks Datadobi agreed to, George Jon supplied Datadobi with a test dataset. Datadobi met its promised benchmark, which was roughly 10 times faster than other options.

From a transfer perspective, Datadobi performed faster than any other method George Jon had tried. From a relationship standpoint, Datadobi has proven to be uncomplicated and has required little time to set up. And, day to day, Datadobi reporting provides engineers and project managers with better attention management by giving project managers valuable insight into projects without having to interrupt the workflow flow of engineers to pull reports.

"Ultimately, Datadobi is the only product on the market that brings the kind of speed we need when you're dealing with datasets of millions and millions of tiny files. We have been working very effectively with their team to provide George Jon clients with excellent service and look forward to building on the success of projects already completed into a long-term relationship," said McQuown.

ABOUT DATADOBI

Datadobi, a global leader in data management and storage software solutions, brings order to unstructured storage environments so that the enterprise can realize the value of their expanding universe of data. Their software allows customers to migrate and protect data while discovering insights and putting them to work for their business. Datadobi takes the pain and risk out of the data storage process and does it 10 times faster than other solutions at the best economic cost point. Founded in 2010, Datadobi is a privately held company headquartered in Leuven, Belgium, with subsidiaries in New York, Melbourne, Dusseldorf, and London.